

Notice of References Cited

Application/Control No.

09/816,567

Applicant(s)/Patent Under
Reexamination
HOFFMAN ET AL.

Examiner

Elaine Gort

Art Unit

3627

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Noori, Hamid; Production and operations management; total quality and responsiveness; McGraw-Hill, Inc.; 1995; pages 592-601.
	V	
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	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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